

WHAT'S THE

PROBLEM

When onsite networks managed by in-house IT resources fail, the reality is that more time and money is spent restoring peak performance. Downtime eats productivity. Productivity equals profit.

The Supra ITS Managed Support Program and its N-Central monitoring system anticipates potential threats to critical services and alerts our dedicated network support team. Remediation is initiated automatically and, in over 99.9 per cent of cases, clients will remain unaware of the possible issue.

Your network needs to perform. When it doesn't, your business suffers.

The problem

- ✓ Decentralized software and management
- ✓ High infrastructure costs
- ✓ Inefficient software and application licensing
- ✓ Network downtime
- ✓ Process inefficiencies
- ✓ Security risks
- ✓ Slow network speed
- ✓ Support limitations

WHAT TO

EXPECT

It's not just the products and recommendations we make, but how we deliver that sets us apart and above from the average Managed Service provider.

When it comes to client service, we set the bar high. We expect to impress you with a personal and high level approach.

Expect

- ✓ Immediate, automated remediation
- ✓ Increase productivity
- ✓ Latest products and updates
- ✓ Reduce downtime
- ✓ Remove upgrade and replacement costs
- ✓ Secure data and communication
- ✓ Streamlined or reduced costs

WHAT WE

DO

We take networks seriously. As the core technology infrastructure of most businesses today, networks must be planned with an intimate understanding of the company and its requirements.

Effective networks are implemented with seamless expertise and attention to detail, and are managed, supported and maintained by experienced and skilled professionals. Delivering this and more, Supra ITS works with you to provide:

- ✓ Analytics
- ✓ Consultation
- ✓ Network and deployment plan
- ✓ Onsite direction and leadership
- ✓ Onsite/Offsite support with SLAs
- ✓ Round-the-clock remote support

Cloud Networking Services

Enjoy all the networked infrastructure, security and support needed by high-performance businesses – on demand. Why spend valuable budget on more office space than you need to accommodate networking and the supporting infrastructure that is available as a Managed Cloud Service? Supra ITS can provide the latest and most secure cloud networking solutions, saving unnecessary technology expenses and overheads.

- We provide**
- Customized service solutions
 - Certified engineers for all platforms
 - 24/7 break/fix support
 - Reliable Service Level Agreements
 - Flexible monthly or use-based billing
 - Enterprise-level security
 - Integrated virtual server, network and storage

be **READY FOR
BUSINESS**

NETWORKS & SECURITY



IN FOCUS

Networks contain and provide access to a company's information and assets, allow employees and partners to efficiently share and communicate, and ensure the security of valuable data.



High-performance businesses are built on robust, secure, scalable and efficient networks that match the specific needs of the organisation. The network consists of the servers, computers, devices and other hardware; security and software applications, and the protocols and policies in place to manage them. These assets can improve (or compromise) business performance.

Reach peak network performance

Managed Network Services are at the heart of SupraITS's Managed Services portfolio, and help create the technology backbone of our clients' businesses. They ensure organizational continuity, maximize uptime and performance, and increase productivity. They also reduce downtime and costs, creating easily measurable ROI that puts money back in your pocket.

