

WHAT'S THE PROBLEM

The technology networks and systems that support businesses and employees are in a state of constant evolution.

The need to maximize productivity and performance by securing, shaping and managing information has never been more important.

Consider the Internet, cloud computing, mushrooming data requirements and ever-changing devices used to connect people, business tools and assets '24/7'. Knowing which technology systems will help an organization operate smoothly and reach its objectives requires as much business insight as it does technology expertise and experience.

Common flaws in IT Systems

- ✓ Current systems lack scalability
- ✓ High capital investments
- ✓ Internal skill gaps
- ✓ IT systems don't match business goals
- ✓ Narrow systems experience
- ✓ No strategic IT plan in place
- ✓ Operational inefficiencies
- ✓ Poor systems integration
- ✓ Productivity is sub-optimal
- ✓ User and support issues

WHAT TO EXPECT

The greatest return on a Managed Services investment doesn't come from the technology alone. It comes from expertises.

Business smarts combined with experience will guide the integrated technology strategy and make for a trouble-free deployment. The long-term benefits include a flexible and comprehensive Managed System that delivers on the promise of lower overall IT costs, and significant improvements to productivity and business performance.

The real goal is to build a platform for business growth.

Managed Systems – the scope

- ✓ Improved collaboration
- ✓ Improved communication systems
- ✓ Increased productivity
- ✓ Industry expertise and insights
- ✓ IT and business goal alignment
- ✓ Long-term strategic IT plan
- ✓ Lower IT costs
- ✓ Low-to-no infrastructure investment
- ✓ Manageable billing schedules
- ✓ Onsite support and certified support staff
- ✓ Operational efficiency
- ✓ Reduced support and downtime
- ✓ Scalable technology

WHAT WE DO

Every one of our customer relationships begins with a conversation. Before we move forward, we want to develop an understanding of the organisation, its current state and its stated goals.

We are experts in the field of technology, with hundreds of deployments to draw insights from. With dedicated teams of technology consultants and certified engineers, we work with customers of all kinds across dozens of industries in North America, Europe and Asia.

What sets us apart is the ability to understand the needs and identify the opportunities that can occasionally be overlooked. Whether it's a chance to streamline, save or invest to expand, we see not just the realities of a situation, but the possibilities.

Supra ITS Managed Systems

- ✓ Application management
- ✓ Centralized access and control
- ✓ Centralized systems configuration
- ✓ Computer systems
- ✓ Enterprise-wide administration
- ✓ Hardware inventories
- ✓ Licensing and compliance
- ✓ Messaging systems management
- ✓ Network management
- ✓ Security systems
- ✓ Server performance
- ✓ Software distribution
- ✓ Storage management
- ✓ User profiles

be **READY FOR
BUSINESS**

MANAGED SYSTEMS



IN FOCUS

Managed Systems describes an enterprise-wide strategy that spans the planning, deployment and management phases of distributed technology systems that are wholly managed by a Managed Services Provider.



The ability to organize, direct and manage assets, information and communication in an age of great technology expansion is a challenge faced by every business.

The goal of a Managed Services Provider is to reduce or eliminate the strain and expense associated with technology systems and related services. The management of technology is what we do 365 days per year. From first-phase planning and strategic consultation, through deployment to the management, maintenance and user support, we take responsibility for the full spectrum of IT Systems.

Technology is our core business. We believe organizations have the greatest chance to succeed when they focus on what they do best.

