

be **READY FOR BUSINESS**

BACKUP, DISASTER RECOVERY & BUSINESS CONTINUITY PLANNING



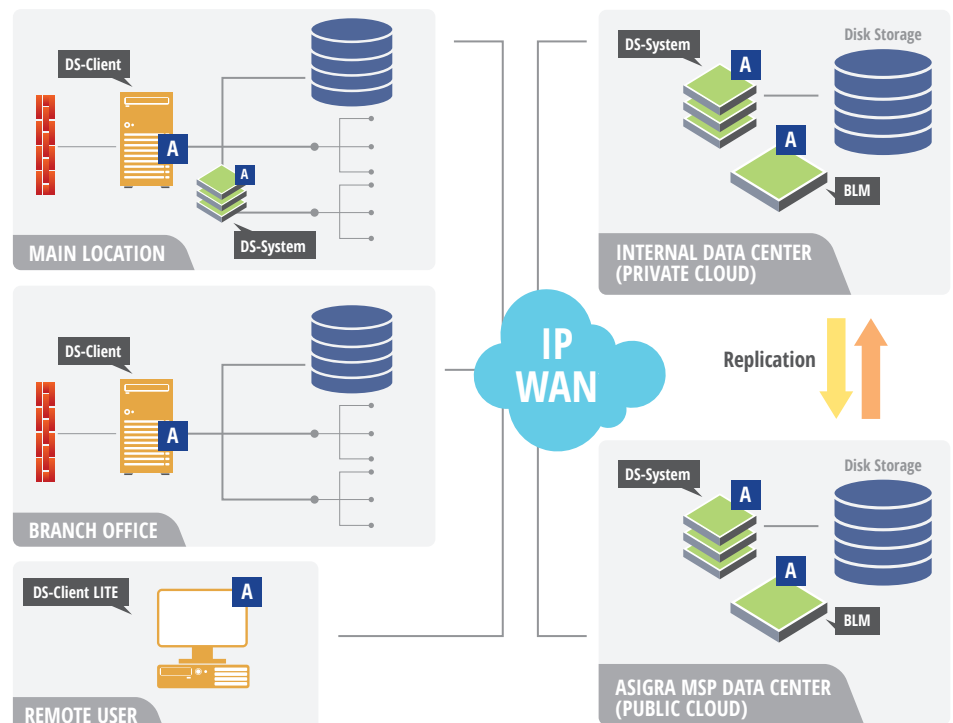
A Supra ITS backup, disaster recovery and BCP solution removes the effort and anxiety from a complex but essential business requirement. Our expertise eliminates business risk with, streamlined process and strategy, that also reduces technology costs.

Business as usual – guaranteed

Our product and business expertise spans all major industry sectors. From online cloud backup, recovery and electronic archiving, to eDiscovery, hard disk encryption and lost data destruction solutions, we guarantee the products and service levels that minimize the impact of an interruption of service.

IN FOCUS

Backup, DR and BCP, as it's often called, is the safety net beneath your business. When a serious threat becomes a reality, the systems, software, processes and protocols established under your Backup, DR and BCP strategy will protect your assets, and save your critical data and customers from harm.



WHAT YOU NEED

- ✓ Automated backup
- ✓ Anytime, anywhere recovery
- ✓ Data protection compliance
- ✓ Military-grade, end-to-end security
- ✓ No hardware/software investment

Effective backup solutions address four key areas and span your entire technology infrastructure, from a mobile workforce using laptops, smartphones and PDAs, to networks, hard drives, servers, databases and email.

1. SECURE

Data is compressed and encrypted by a military-grade 256-bit AES encryption key, before being transmitted via a secure SSL connection - the same standard used in the banking industry. Data remains encrypted within our secure data centre, and is replicated for further backup in a redundant facility.

2. STREAMLINE

Time is a valuable. Our backup and DR solutions are fully-automated and designed with efficiency in mind, so you can 'set and forget.' Patented technology prevents file duplication. Bandwidth usage is reduced by up to 85% compared to standard products. LAN speed backup is also available with an onsite appliance.

3. MANAGE

Using a secure, centralized online interface, clients can manage all backup and DR operations for computers and network services. Our staff are available to support configuration and changes to the set-up.

4. COMPLY

Compliance can be a tricky business, and we have it covered. We offer data retention for periods up to seven years for normal backup, and indefinitely for archived data. Our solution meets all compliance standards, including GLBA, HIPAA, IRS, ISO 9001, PCI, SEC/NASD, SOX.

WHAT TO EXPECT

Identification of potential vulnerabilities in technology systems and infrastructure. Developing the right product mix and security strategies to ensure problems are avoided rather than tackled. Helping clients build a secure business environment. The responsibilities of a professional Managed Services partner, cover several key DR and BCP areas.

Every business is important. We develop solutions for complex multi-location environments with mixed technology systems, and single-location SMBs with the same dedication to detail and delivering value.

With Supra ITS, you call the shots. We're happy to work with clients on a needs basis, meaning straightforward provision of the market's best products to establish automated backup and DR processes.

What to Expect

- ✓ Assessment & Consultancy
- ✓ Comprehensive business protection
- ✓ Liability protection
- ✓ Migration & Change Management
- ✓ Planning
- ✓ Support

"34% of companies fail to test their tape backups. Of those that do, 77% find tape back-up failures."

WHAT WE DO

Supra ITS has the people, infrastructure and backup solutions to safeguard your business and its most valuable assets.

Working seamlessly with customers to plan, install, configure and integrate the systems, without interruption to your staff or day-to-day business, you can enjoy peace of mind from day one.

Whether you choose an onsite or cloud solution, your data will always be safe and available, with reports and audit logs at your fingertips via centralized administrative control.

- ✓ 24/7/365 data protection
- ✓ Automated backup
- ✓ Automatic installation
- ✓ Cloud backup
- ✓ Consulting services
- ✓ Disaster Recovery
- ✓ Disk recovery
- ✓ Electronic archiving
- ✓ Hard disk encryption
- ✓ Online access to reports and logs
- ✓ Reduced administration
- ✓ Remote configuration
- ✓ Seamless Mass deployment
- ✓ Security & regulatory compliance